

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 05 (4)

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/39/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Ambar Naik C/o-Sankar Naik At/Po-Kholbilung, Via-Kesaibahal, Dist- Sambalpur-768228		4132-1206-0326	9668659562
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	21.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	21.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Kuchinda, TPWODL.



Appeared

For the Complainant- Ambar Naik

Represented by Sankar Naik

For the Respondent - SDO(Elect.), Kuchinda, TPWODL.

GRF Case No- BRL/39/2025

(1) Ambar Naik
C/o-Sankar Naik
At/Po-Kholbilung,
Dist- Sambalpur-768228
Consumer No.- 4132-1206-0326

COMPLAINANT

VRS

(1) SDO(Elect.), Kuchinda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)

Co-opted Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.K.Satpathy)

President

President

*Grievance Redressal Forum
TPWODL, Burla - 768017*

Copy to: - (1) Ambar Naik, C/o-Sankar Naik, At/Po-Kholbilung, Dist- Sambalpur-768228.

(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

4132 1206 0326

TPWODL, Burla

Consumer Name — AMBAR
complainant — Sankar Nandy

mob no 9668659562

Abbildung

S/o Ambareish

na- Kecoibehal, PIN-768228

S.D.D TPWODX Kuchinde

କମଳା କିନ୍ତୁ ସମସ୍ତ ଆଗରୁ ଏହି ଯୋଗ୍ୟ ଆଶ୍ଚର୍ଯ୍ୟ
ଏହା ପକ କିନ୍ତୁ ଆଶ୍ଚର୍ଯ୍ୟ ମଧ୍ୟାହ୍ନ କିନ୍ତୁ ଏହି ପକ କହିଦିଅନ୍ତୁ

(Son of Ambar Naik)

Consumer - Ambars Naik - 4132/2018 0326,
1 kW, DOM, DOPC - 01.01.1990.

Billing:

- ① From Mar 2001 to, Dec-2019 - without Meter -
Average Bill with various units,
- ②, Meter No - LW 293091 installed during Jan-2020,
but reading not taken upto Sept-2020 Apr. 2020,
there is a reading of 48 kWh in Apr. 2020
which is only 4 months after installation of Meter.
- ③ Next reading is in Oct. 2020 to 128 kWh,

So $MR = 06$ (Actual) on 14.02.2020 - LW 293091,
 $FR = 128$ (Actual) on 16.11.2020 - LW 293091,


So, Consumption is 122 units in $9-9 \approx 9$ months.

So Average Consumption = $122/9 = 13.5 \approx 14$ units.

Order

So, The Average/prev Bill for Mar-2001 to Dec-19,
(Dt. of Power Supply) may be revised by taking up
to Dt. of installation of Meter) an average of 14 units/month.

As this involves more than two years
this case may be taken up in CHP.


21.01.2025

Chakrapani
21.1.25.